Telephone Operator Console

Model Number: KNDDT-A17

With gooseneck microphone

Industrial dustproof

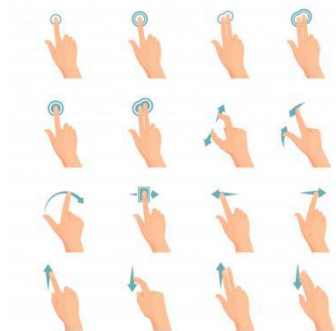High and low temperature resistance

Strong anti-staining

Strong compatibility

Sensitive Touch Screen

The capacitive screen has a faster contact speed and longer life.
Multi touch, quick response and comfortable touch experience

- *17.3 Inch Touch screen dispatching station*
- With gooseneck microphone
- Always working with and Web-based login KNTECH SIP SERVER
- Displays and monitors incoming call status, with queue support up to 16.
- Support automatic recording automatic upload FTP server.
- The operator is able to put the caller on hold and attend to another incoming call
- If the maximum number of incoming calls is being displayed and another incoming call has been initiated, it shall cause a message to flash,on the corresponding display of the relevant console to indicate that calls are waiting.
- If all operator consoles are engaged,a voice message which informs the caller that his call will be attended to shortly shall be automatically played.
- Incoming calls cause all or designated logged-in operator consoles to ring based on the accepted call handling design.It is able to allow operators to designate logged-in operator consoles by geographical locations.
- Operator console allows operators to retrieve Emergency Call System calls which are put on hold, even if that call has been placed on hold by another operator.

(1)Dispatching stations can achieve priority or non blocking calls.

(2) The dispatcher can call or respond to a certain invoked user by pressing the button or off-line, and can also call or respond to multiple invoked users at the same time.

(3) dispatchers can interception, interception or strong insertion to achieve the intervention of the users' call status.

(4) The dispatcher can call the called by means of an emergency call with a long ring of 4:l (ringing: stop ringing).

(5) The dispatcher can make group calls according to the pre-set group users, press the group call key to call out all the users of the group at one time, and realize the communication to multiple called users. Some dispatcher can carry out all calls, that is, to call out all the users at once.

(6) dispatchers can convene large and small conference calls. The dispatcher can set up and edit several meeting groups and their attending members in advance, call out all the attending members at one time according to the meeting group number, and also can hold a large-scale meeting of all the called users. The dispatcher may temporarily designate a called to join/exit the meeting during the meeting, and may designate one (or more) called to speak during the meeting.

(7) For dispatchers with automatic switching functions, dispatchers can set or modify user elastic numbers, user service levels, determine the status of through, switching, access relay and other users, and set up hotline and other functions.

(8) A dispatching desk can be configured with two seats according to actual needs, and each seat is equipped with a dispatching telephone handset for the use of two dispatchers. The dispatching station has the same function for two dispatchers, and can operate independently by two dispatching stations weight keys.

(9) The dispatcher may carry out relay dispatching, relay convergence (multi-bureau directional time), limit-stop relay and relay reservation and other related dispatching communication

matters. When dispatching multiple unit networks, relay interfaces can be used to connect other dispatcher's relay or user interfaces.

KNDDT-A17 Spesification

Body part	Chassis characteristics	Desktop mounted aluminum alloy frame
	Chassis material	Galvanized steel plate aluminum alloy
	Chassis size	500*286*48mm (with dial,without base)
	Surface treatment	Panel black sand paint,black in color,silver on the edges
	Spower supply	DC 12V 7A power adapter,adapter ACC220V input
Display part	screen size	17.3 inch LCD screen-wide viewing angle IPS screen
	Resolution	Maximum resolution 1920*1080 display ratio 16:9
	Operating temperature	0-60℃
	Service life	30000h
Touch part	induction method	Catactive inductive touch screen,USB interface
	Touch resolution	4096*4096
	Contact accuracy	±1mm
	Transmittance	92%
Host configur-ation	Moutherboard	Industrial control board
	CPU	Intel I5-4200H
	RAM	4G DDR3
	HDD	128G SSD
	Extension ports	VGA interface,HDMI interface
	Sound card	integrated
	I/O interface	1*RJ45, 4*USB,2*phone LAN, 1*AUDIO
	SWITCH	Self-resetting switch
Phone Part	OTHER	Optional analog phone
Software Part	SPEECH CODING	G.711,G.723,G.726,G.729
	ECHO CANCELL ATION	G.167/G.168
	IP PROTOCOL	IPV4, TCP, UDP, TFTP,RTP,RTCP,DHCP,SIP
	DTMF SIGNAL MODE	VOIP SIP Info(DMF),RFC 2833(DTMF)
	PROGRAMMING	Programming and configuring non-volatile flash through the web GUI graphical interface