Telephone Operator Console

Model Number: KNDDT-A11

With gooseneck microphone

Industrial dustproof

High and low temperature resistance

Strong anti-staining

Strong compatibility

Sensitive Touch Screen

The capacitive screen has a faster contact speed and longer life.Multi touch, quick response and comfortable touch experience

FUNCTION

- 11.6 Inch Touch screen dispatching station.

- With gooseneck microphone.

- Always working with and Web-based login KNTECH SIP SERVER.

- Displays and monitors incoming call status, with queue support up to 16.

- Support automatic recording automatic upload FTP server.

- The operator is able to put the caller on hold and attend to another incoming call.

- If the maximum number of incoming calls is being displayed and another incoming call has been initiated, it shall cause a message to flash,on the corresponding display of the relevant console to indicate that calls are waiting.

- If all operator consoles are engaged,a voice message which informs the caller that his call will be attended to shortly shall be automatically played.

- Incoming calls cause all or designated logged-in operator consoles to ring based on the accepted call handling design. It is able to allow operators to designate logged-in operator consoles by geographical locations.

- Operator console allows operators to retrieve Emergency Call System calls which are put on hold, even if that call has been placed on hold by another operator.

ADVANTAGE

1. Dispatching stations can achieve priority or non blocking calls.

2. The dispatcher can call or respond to a certain invoked user by pressing the button or off-line, and can also call or respond to multiple invoked users at the same time.

3. Dispatchers can interception, interception or strong insertion to achieve the intervention of the users' call status.

4. The dispatcher can call the called by means of an emergency call with a long ring of 4:l (ringing: stop ringing).

5. The dispatcher can make group calls according to the pre-set group users, press the group call key to call out all the users of the group at one time, and realize the communication to multiple called users. Some dispatcher can carry out all calls, that is, to call out all the users at once.

6. dispatchers can convene large and small conference calls. The dispatcher can set up and edit several meeting groups and their attending members in advance, call out all the attending members at one time according to the meeting group number, and also can hold a large-scale meeting of all the called users. The dispatcher may temporarily designate a called to join/exit the meeting during the meeting, and may designate one (or more) called to speak during the meeting.

7. For dispatchers with automatic switching functions, dispatchers can set or modify user elastic numbers, user service levels, determine the status of through, switching, access relay and other users, and set up hotline and other functions.

8. A dispatching desk can be configured with two seats according to actual needs, and each seat is equipped with a dispatching telephone handset for the use of two dispatchers. The dispatching station has the same function for two dispatchers, and can operate independently by two dispatching stations weight keys.

9. The dispatcher may carry out relay dispatching, relay convergence (multi-bureau directional time), limit-stop relay and relay reservation and other related dispatching communication matters. When dispatching multiple unit networks, relay interfaces can be used to connect other dispatcher's relay or user interfaces.

KNDDT- A11 SPESIFICATION

11.6-Inch Operator Console

Model			Specification
KNDDT-A11	Case	Characteristic	Integrated chassis/aluminum alloy frame
		Material	Cold rolled steel plate, galvanized steel plate, aluminum alloy and other mixed materials
		Size	384.6*234.6*48mm（Not include base）
		Surface treatment	The panel is painted with black sand grain, the color is black and the edges are silver
		Installation	Desktop detachable bracket installation method, angle adjustable
		Total Weight	5KG
	Screen	Screen size	11.6″ TFT-LCD
		Resolution	1920*1080
		Color quantity	16.7M , 50% NTSC
		Pixel pitch	0.1335(H) x 0.1335(V)
		Brightness(cd/m²)	250
		Viewing angle	89/89/89/89 (Typ.)(CR≥10)（Up, Down, Left, Right）
		Operating temperature	0℃-50℃
		Service life	15000 hours
	Touch	Sensing method	Projected capacitive screen
		Touch resolution	4096*4096
		Contact accuracy	±1mm
		Transmittance	90%
		Interface Type	USB
		Powered by	+5V@300mA
		System Support	Windows/Linux
		Click life	More than 50 million times
	System parameters	Motherboard	Industrial control motherboard
		Processor	J6412
		Chipset	Intel SOC
		System memory	4G
		Storage	128G SSD
		Extended display	VGA interface, HDMI interface, support three-screen synchronous and asynchronous extended
		Expansion slot	1*M.2 Key B, supports SATA SSD/4G/5G expansion module 1*M.2 Key A, supports Wifi6+Bluetooth expansion
		Sound card	Integrated Realtek ALC 269 HD Audio
		Audio port	1* Audio Line-out, 1* MIC In
		I/O interface	1*RJ45, 4*USB
		Network	1*Gigabit network port
		Built-in speaker	Built-in 8Ω 3W speaker
		Gooseneck microphone	30mm gooseneck microphone boom, aviation plug fixed
		Switch	Self-resetting switch, LED power indicator light
		Power supply	External support DC 12V 5A power adapter, adapter AC220V input
	Telephone	Phone parameters	Support installation
	Environmental parameters	Temperature	Working temperature: 0℃~50℃ Storage temperature: -20℃~60℃
		Humidity	5%~90% (non-condensing state)